

PET POLICY

Guests wishing to take pets on holiday must abide by the following rules: Responsible pet owners are welcome and the following applies to all bookings: The Castle is a "Pets accepted" property and allows pets (at a standard extra cost). Two small to medium well-behaved dogs per stay are usually permitted but must be checked with the Owner prior to booking.

However young pets i.e. puppies MUST be declared to the Owner at the time of booking and then authorised by the Owner. If a puppy or young pet is taken to a property without the consent of the Owner this could result in you being asked to leave without compensation. When booking online it is advised you check the acceptance of your pet by telephoning the Owner in advance of booking. We ask dog owners to observe the following rules (failure to do so may result in you being asked to leave without compensation).

1. Dogs must be under strict control at all times while in the property
2. Any fouling of lawns etc. must be cleared up without delay.
3. The dog owner must bring the dog's bed, crate or basket for sleeping in.
4. Dogs MUST NOT be left alone in the property or elsewhere at any time.
5. Dogs MUST NOT lie on beds or furnishings, and hair must be well cleared up before departing.
6. Dogs are not permitted in the bedrooms at any time, with exception of registered Guide Dogs and Assistance Dogs.
7. There is a fixed dog gate provided to the 'Utility' area in the property.
8. Dog owners must ensure that their pets are free from parasites and fleas before they occupy the property. Failure to do so will incur subsequent charges.
9. Each dog or pet will be charged at £20.00 for up to 7 nights, £40.00 for up to 14 nights and an additional £20.00 for every week or part week thereafter. However, any damage (which must be reported to the Owner immediately) or excessive cleaning that may incur (including picking up excrement from the outdoor areas) an additional charge of £30 per hour will be payable by the Guest.
10. Any additional cleaning/damage charges will be taken from the refundable damage deposit paid on booking.
11. The Guest is responsible for ensuring that pets behave in such a manner as not to disrupt the enjoyment of other people staying in the vicinity or prejudice the reputation of the owner of the property. The Owner reserves the right to terminate your stay with immediate effect on report of any anti-social behaviour.
12. The Guest is responsible for bringing all required pet bedding and towels for drying any pet.
13. The Guest must ensure that any pet is clean and dry before entering the property.